



Coming in Spring 2022: myORCA.com



The new and improved account management portal for your transit benefits program



We're making improvements to ORCA for businesses

Payment technology has advanced and we are upgrading ORCA to improve the program management experience for businesses and their employees. In Spring 2022, the new **myORCA.com** website will replace orcacard.biz as the place to manage your ORCA business account online. It will be easier to use and include many new and improved features that businesses have asked for, including:

- A streamlined, easier to navigate experience
- Real-time pass and value loading
- Bulk orders for managing multiple participant accounts
- Autoload scheduling
- Ability to reassign cards and transfer balances
- Multiple administrator account logins
- And more!

There are new benefits for ORCA cardholders too

Starting in 2022, we will begin delivering a new ORCA payment experience for transit riders in phases:

Spring 2022

New **myORCA.com** website and mobile app for transit riders

Improved card readers and station technology

Later in 2022

New card design

More retail locations

What's Next?

Tap-to-pay with smartphone

Additional features

How to get ready

1. Now

Keep your contact information up to date at orcacard.biz, including email, phone and mailing address.

2. Early 2022

More information and support will be available, including training, getting-started guides, more detailed timelines and tools to communicate the benefits to your participants.

3. Spring 2022

We'll email you when it's time to log in to your account at **myORCA.com**. Your cardholders' ORCA cards will automatically be transferred to your new **myORCA.com** account.

Have questions? We're here to help!

Visit **myORCA.com** or call 888-988-6722 today to learn more and get updates.

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